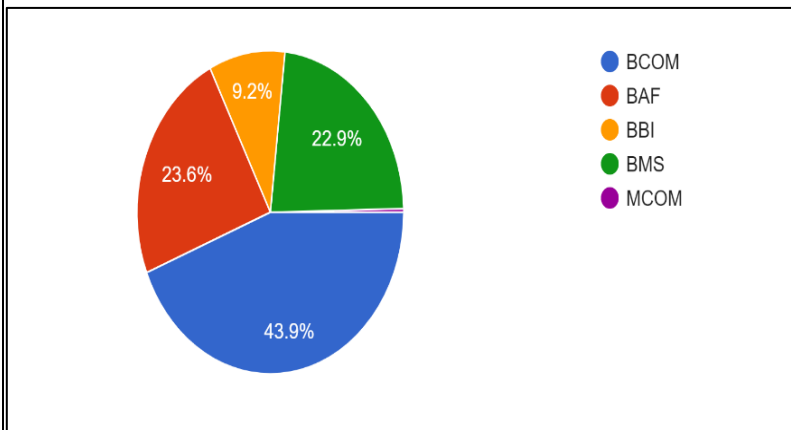# Student Satisfaction Survey (2022-23)
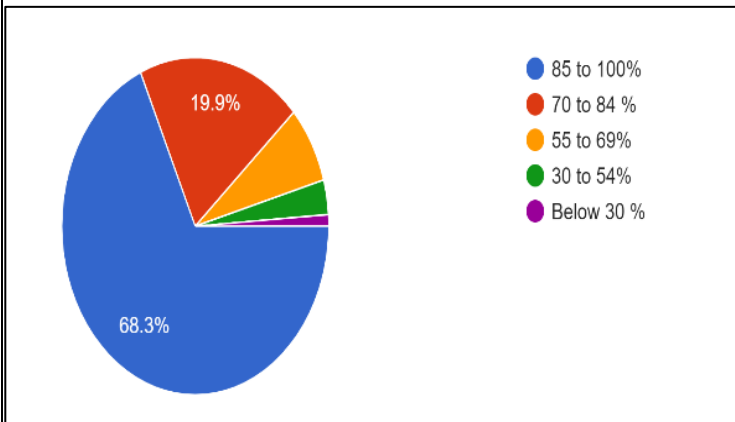
A. Feedback on Teaching Learning Process
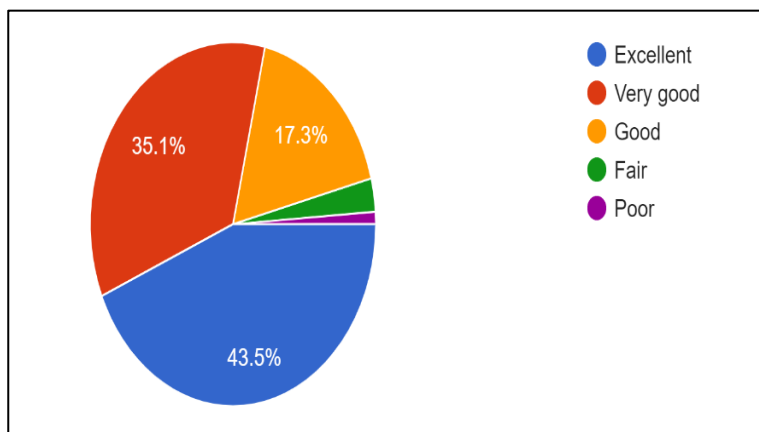
Q1) To which program do you belong to?

- BCOM
- BAF
- BBI
- BMS
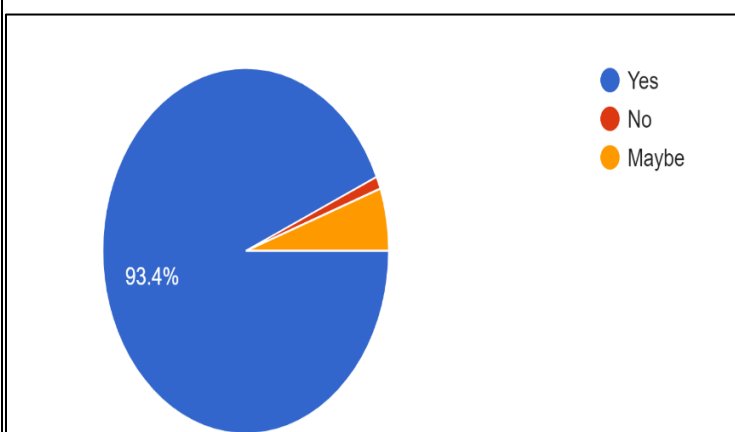- MCOM

9.2%
22.9%
23.6%
43.9%

Q2) How much of the syllabus was covered in the class?

- 85 to 100%
- 70 to 84 %
- 55 to 69%
- 30 to 54%
- Below 30 %

19.9%
68.3%

Q3) How is the Teacher's Approach to teaching?

- Excellent
- Very good
- Good
- Fair
- Poor

35.1%
17.3%
43.5%

Q4) Are the lectures conducted on regular basis?

- Yes
- No
- Maybe

93.4%

Q5) Fairness of Internal Evaluation by Teachers

- Always fair
- Usually fair
- Sometimes unfair
- Usually unfair
- Unfair

19.9%
9.2%
69.4%
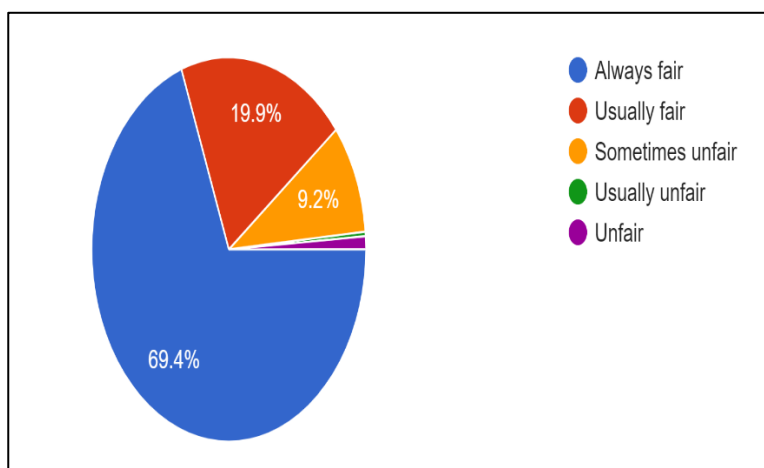
Q6) Institution provides multiple opportunities to learn and grow.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

39.9%
11.8%
46.9%
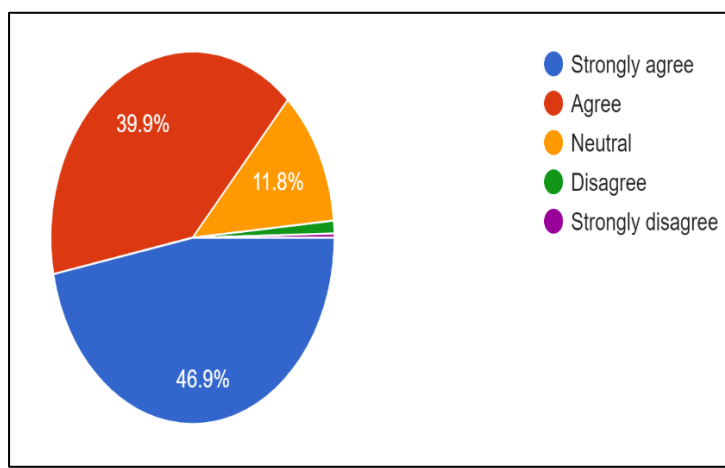
Q7) Teachers encourage students to participate in extra-curricular activities.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

38.7%
52.4%
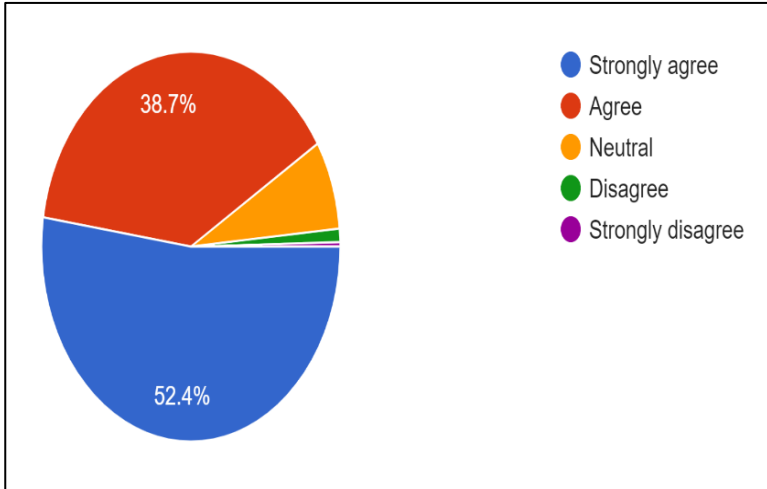
Q8) Percentage of Teachers using ICT tools for Teaching.

- Above 90%
- 70 to 89%
- 50 to 69%
- 30 to 49 %
- Below 29%

17.7%
37.3%
32.1%
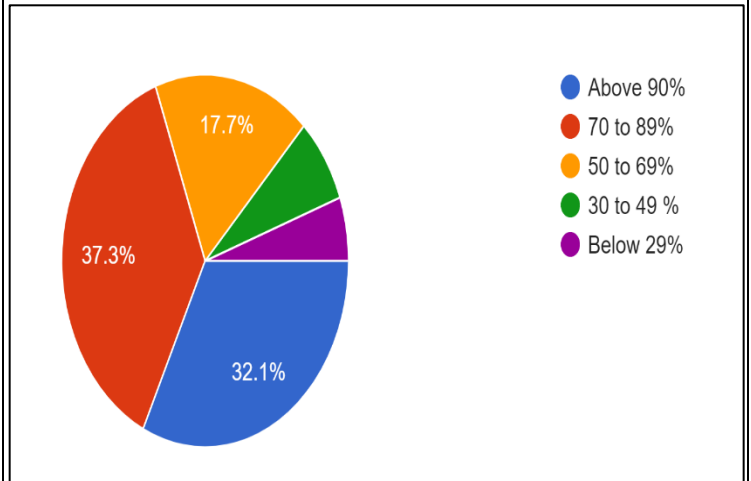
Q9) Teachers identify strengths of students and provide participation opportunities.

- Fully
- Reasonably
- Partially
- Slightly
- Unable to

30.3%
8.9%
57.2%
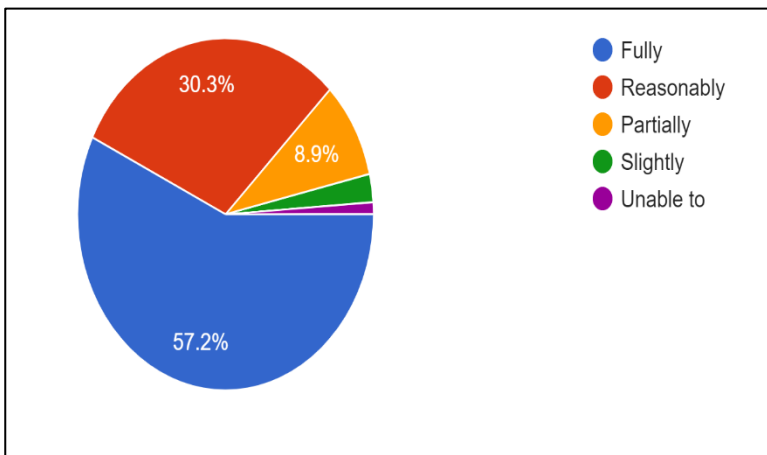
Q10) Teachers identify the weaknesses of students and help them to overcome weaknesse

- Everytime
- Usually
- Sometimes/ occasionally
- Rarely
- Never

20.7%
11.4%
60.1%
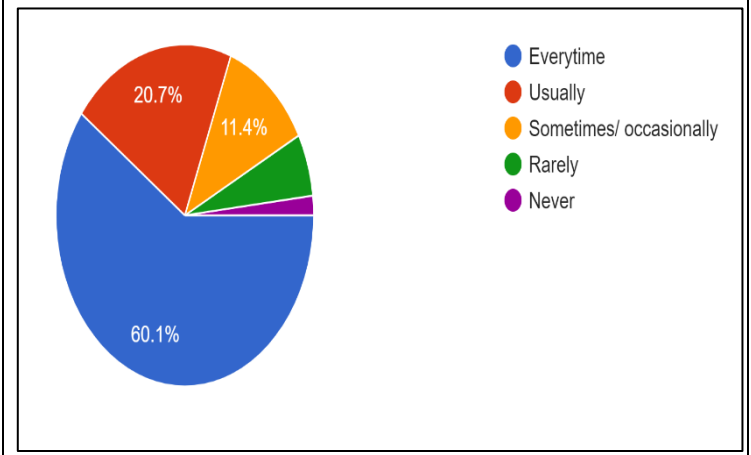
Q11) Are you aware of POs and COs?

- Yes
- No
- Maybe

17.3%
16.6%
66.1%
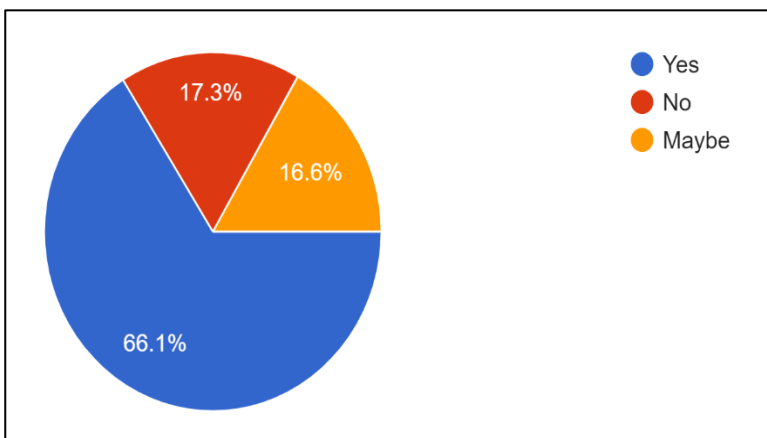
Q12) The overall Teaching-learning process is very good.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

42.4%
10%
46.1%
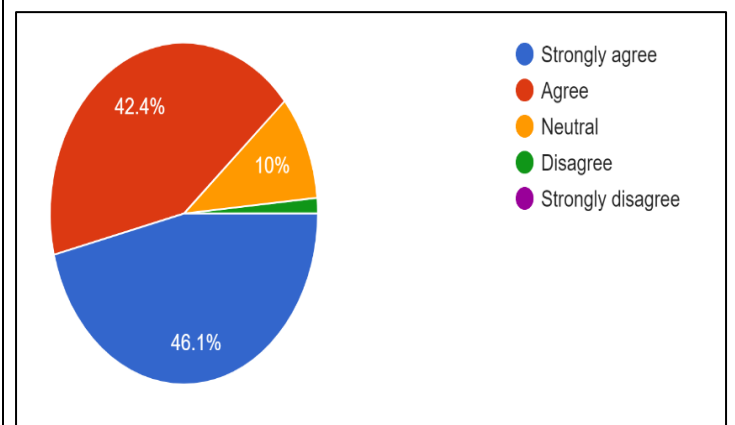
B. Feedback About Institution

Q1) Accessibility to Principal:

- VERY GOOD
- GOOD
- AVERAGE
- POOR
- VERY POOR

32.1%
8.1%
58.3%
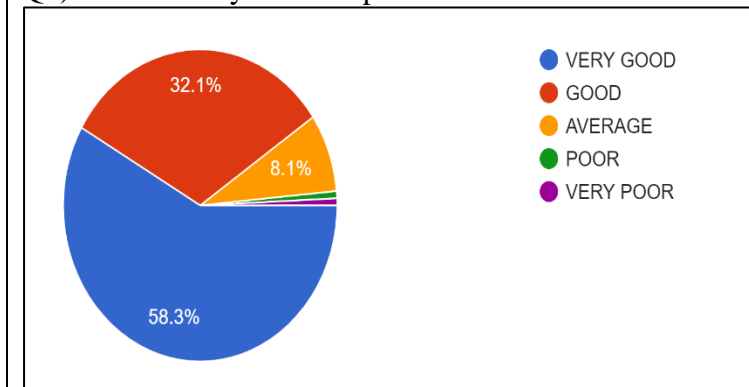
Q2) Interaction with Teachers:

- VERY GOOD
- GOOD
- AVERAGE
- POOR
- VERY POOR

33.6%
59.8%
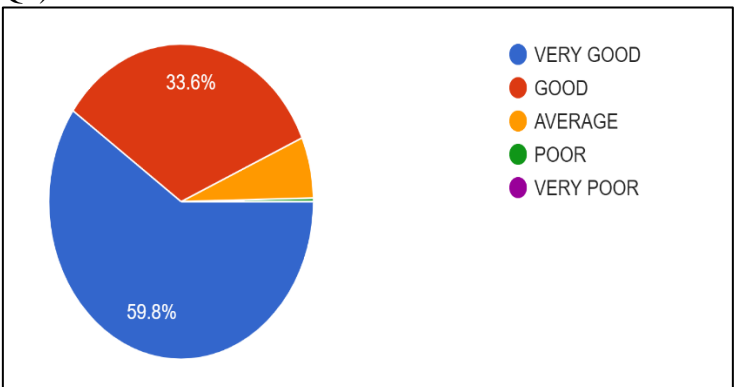
Q3) Interaction with Administrative office: VERY GOOD GOOD 39.1% AVERAGE 12.5% POOR VERY POOR 45.8%	**Q4) Library Facilities:** VERY GOOD GOOD 28.8% AVERAGE POOR VERY POOR 61.6%
Q5) Computer Facilities in Computer Lab: VERY GOOD GOOD 36.2% AVERAGE 13.7% POOR VERY POOR 47.2%	**Q6) ICT facility in Classroom:** VERY GOOD GOOD 41% AVERAGE 16.6% POOR VERY POOR 41.3%
Q7) Canteen Facility VERY GOOD GOOD 22.1% AVERAGE POOR VERY POOR 34.3% 35.4%	**Q8) Safe Drinking water facility:** VERY GOOD GOOD 35.4% AVERAGE POOR VERY POOR 50.6%
Q9) Washroom/ Sanitation facility: VERY GOOD GOOD 35.1% AVERAGE 11.8% POOR VERY POOR 49.1%	**Q10) Opinion about ambience of classrooms:** VERY GOOD GOOD 42.1% AVERAGE 14% POOR VERY POOR 41.7%
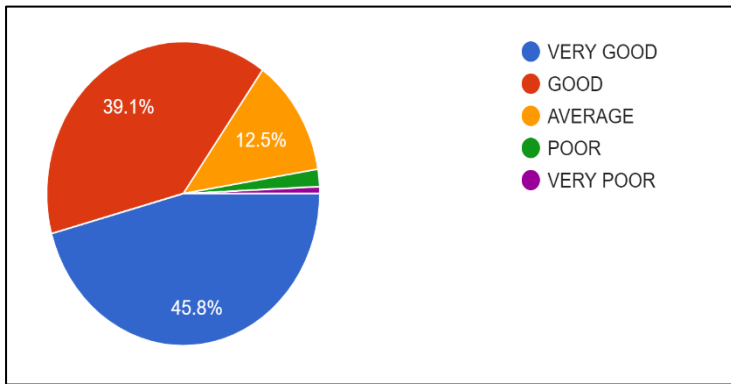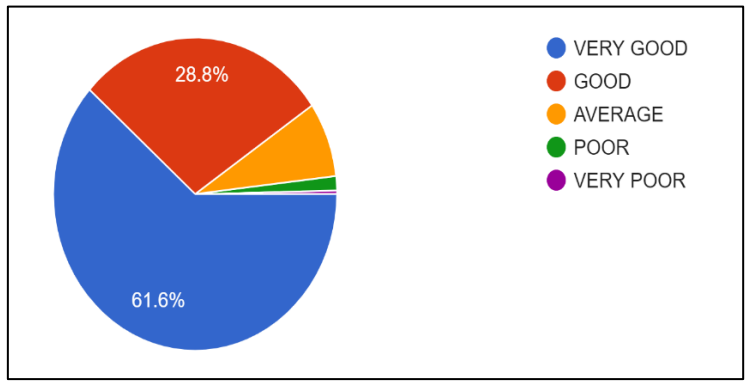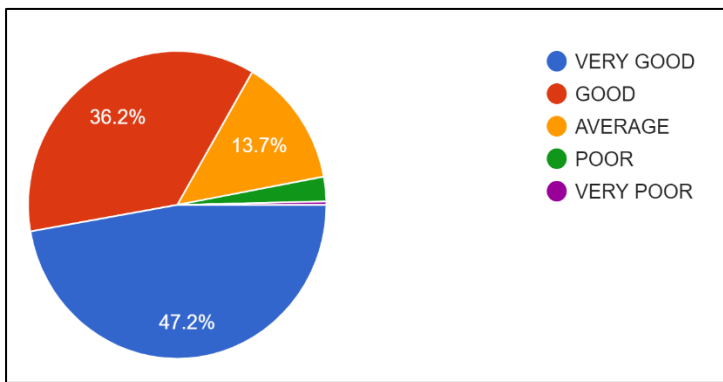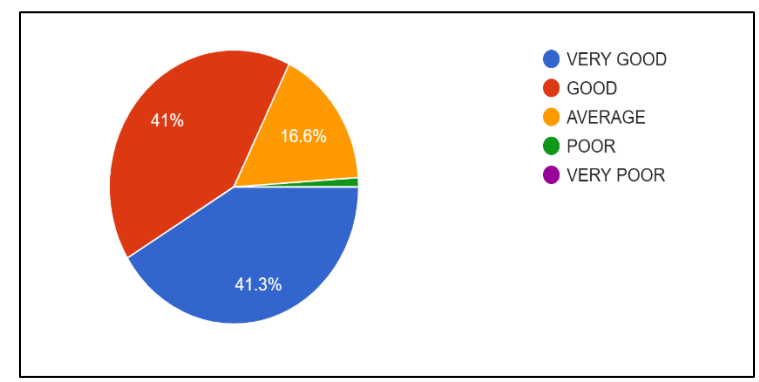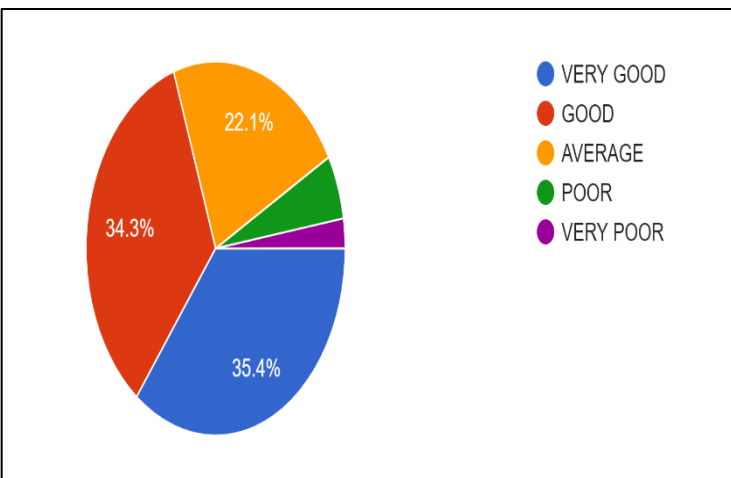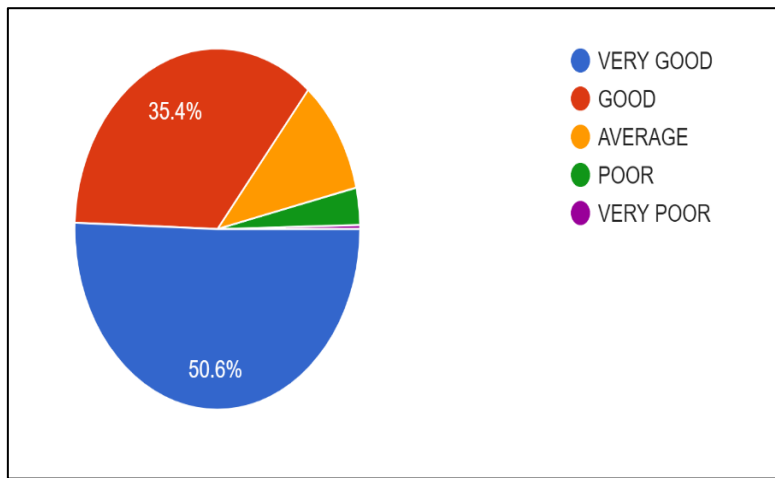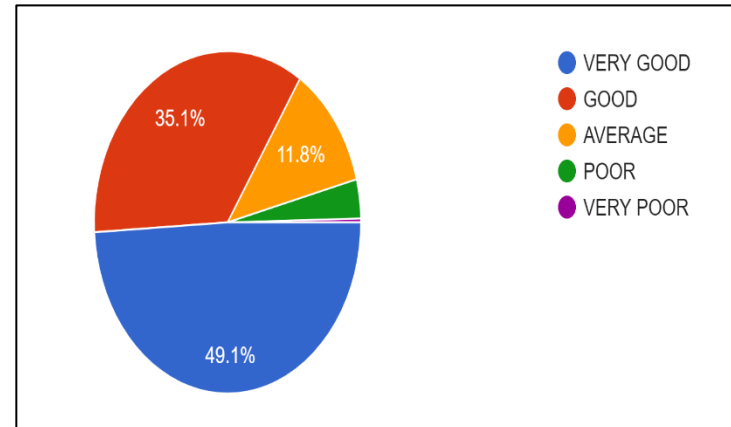
Q11) Campus cleanliness:

VERY GOOD	50.9%
GOOD	37.6%
AVERAGE	10%
POOR	
VERY POOR	
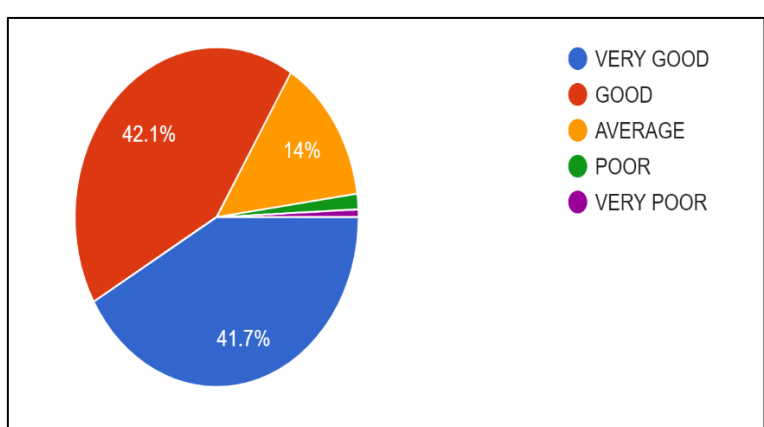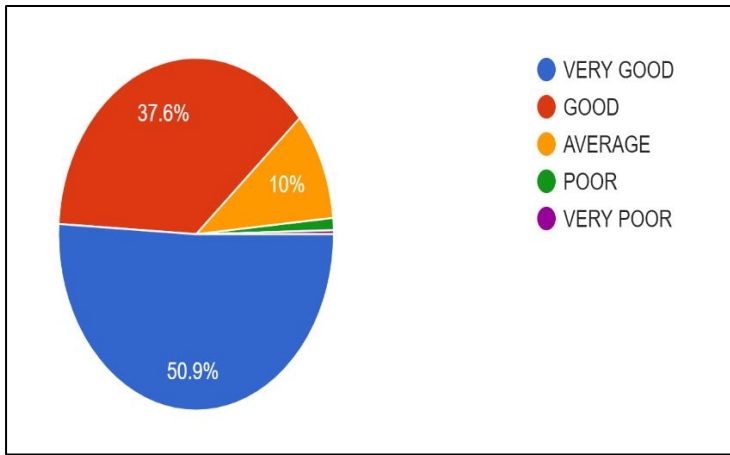
Q12) Conducting of Sports Events:

VERY GOOD	45.4%
GOOD	36.9%
AVERAGE	14.8%
POOR	
VERY POOR	
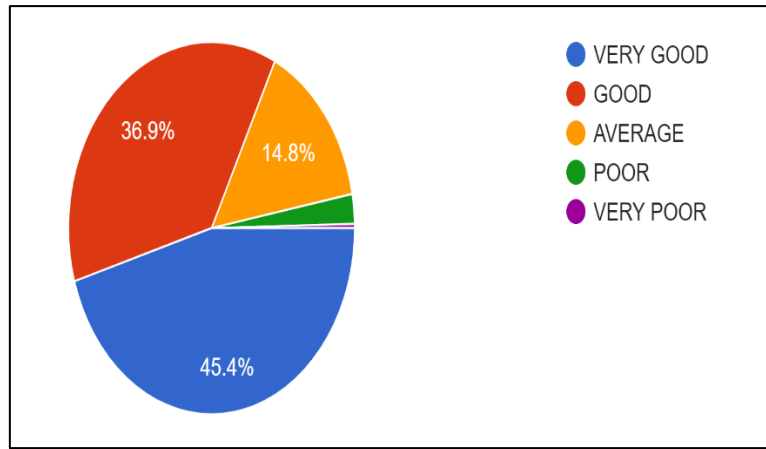
Q13) Conduct of Extracurricular activities (Cultural, NSS, etc.):

VERY GOOD	50.9%
GOOD	39.9%
AVERAGE	9.2%
POOR	
VERY POOR	
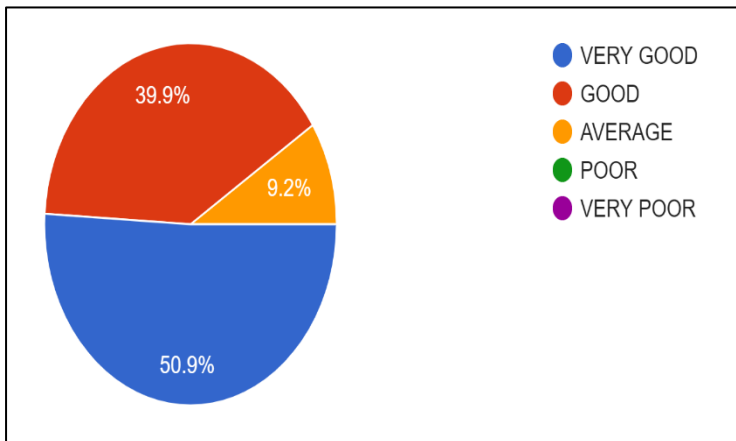
Q14) Does college conduct Add-on /Value-added Courses?

Yes	87.8%
No	
Maybe	8.9%
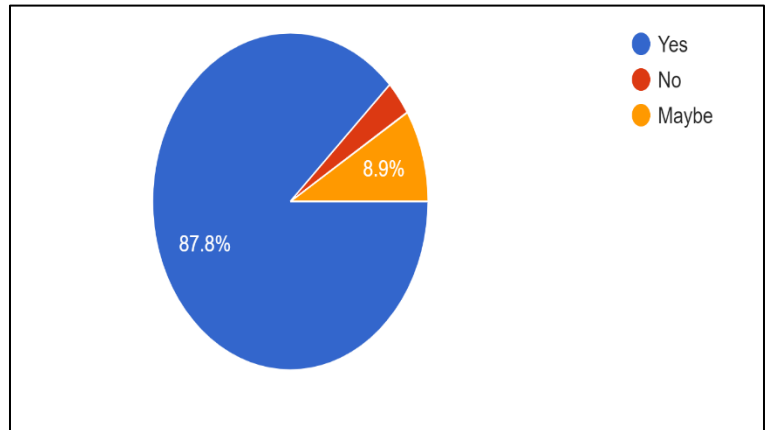
Q15) Freeship/ Scholarship/ Financial Aid to students:

Yes	86.3%
No	
Maybe	9.6%
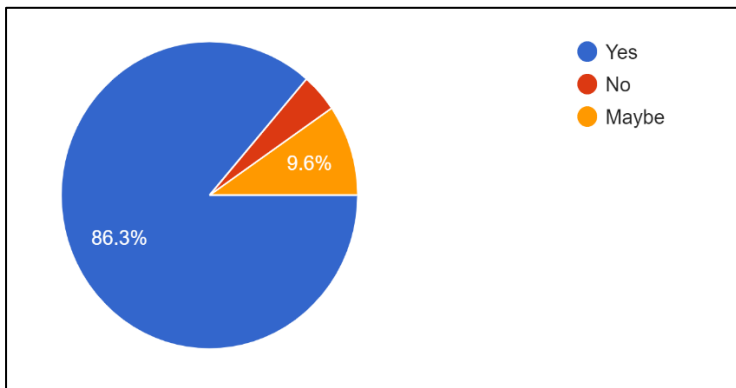
Q16) Handling/Resolving Student Grievances/ Complaints:

VERY GOOD	45.8%
GOOD	41%
AVERAGE	11.1%
POOR	
VERY POOR	
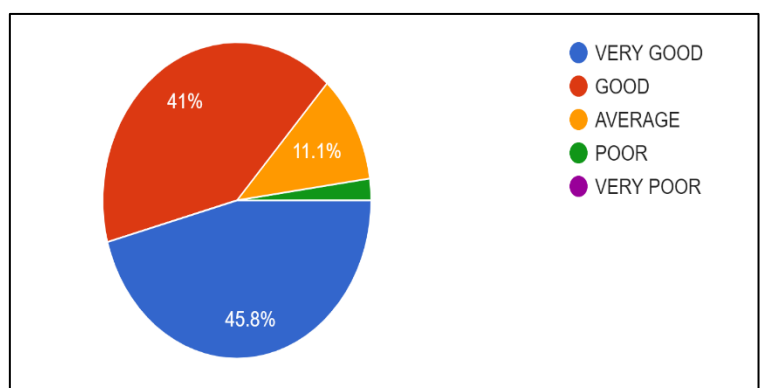
Q17) Overall impression about the college:

VERY GOOD	53.9%
GOOD	38.7%
AVERAGE	
POOR	
VERY POOR	
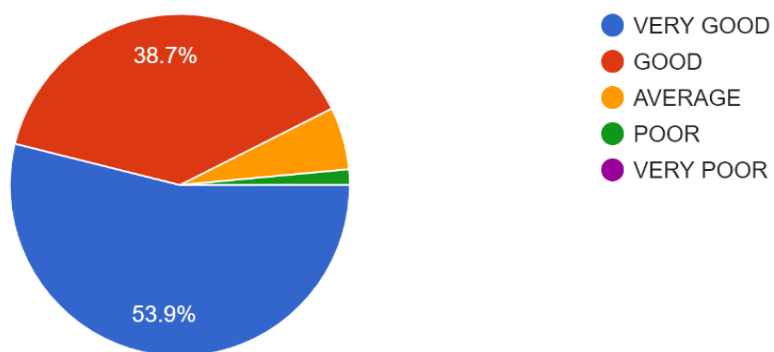
Report

The Students' Satisfaction Survey was conducted by using Google form and the feedback was obtained on Teaching-Learning and our institution. The findings and action taken were as follows:

A) Findings:

Teaching- Learning:

- ✓ Nearly 70% students agreed more than 85% syllabus was covered in the class.
- ✓ More than 80% students liked the teaching approach. They agreed that teachers helped them to identify their strengths and weaknesses.
- ✓ Nearly 85% students were satisfied with multiple learning and growth avenues.
- ✓ More than 90% students confirmed that the lectures were conducted regularly.
- ✓ 70% students were pleased that 90% teachers used ICT tools in the classroom.
- ✓ Majority of them were satisfied with internal evaluation by teachers.
- ✓ 85% students agreed that College provided opportunity for Add-on Courses, Extra-curricular activities and Freeships/ Scholarships and Financial Aid.
- ✓ More than 65% students were aware of POs and COs.

Institution:

85% to 90% students were satisfied with the easy access to Principal and interaction with the teachers, support from Admin office, Library facilities, Grievance handling, facilities in computer lab, ICT facilities, classroom ambience, safe drinking water facility, sanitation facilities and also campus cleanliness. Approx. 70% students were satisfied with the canteen facility.

Nearly 89-90% students were satisfied with Teaching-learning and were positive about the institution.

B) Action Taken:

- ✓ The survey analysis and its findings were discussed in the staff meeting and suggestions for improvement were noted down.
- ✓ The teachers were instructed to increase awareness about POs and COs by discussing it in regular lectures continuously and motivate them to read it on the college website.
- ✓ In continuation with Add-on/ Value added courses conducted in 22-23, more Add-on courses (Digital Marketing, Basics in office automation) were planned for the next year.
- ✓ The request for purchase of additional LCD projectors in classrooms and computers in lab were placed in CDC meeting.
- ✓ The College Canteen introduced a variety of dishes (medu vada, masala dosa, uttapam), etc. in addition to regular menu (vada/missal pav, soya chilli and bread pattice).

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